

Dear Valued Customer,

ACCC Insurance Company would like to assure you that we are taking your health and well-being, and that of our employees, very seriously. We are closely monitoring the rapidly developing effects of the Coronavirus (COVID-19) pandemic.

We are here to serve you.

We understand the uncertainty that you may be experiencing at this time. As always, we are committed to being responsive to your needs and those of our agents. We also strongly encourage you to utilize the benefits of our self-service options:

- **To process policy payments:**

- Visit our website www.drivewiththeeagle.com
- Download our mobile app via Play Store or Apple Store
- Contact our phone payment system at 1-888-823-0888 option 1
- Mail payments to:

ACCC Insurance
PO BOX 680247
Houston TX 77268-0247

*The postmark date is considered for all mailed payments.

- **To access your policy and/or policy documents:**

- Visit our website www.drivewiththeeagle.com
- Download our mobile app via Play Store or Apple Store

Because you may experience difficulty reaching your agent for policy changes due to office closures, ACCC is temporarily extending additional options for you through our Customer Service Team:

- **For policy inquiries and/or changes**

- Contact our Customer Support Team at 888-823-0888 option 3

Please be cautious.

As we continue to monitor the latest updates regarding the COVID-19 situation, we will follow guidance from public health officials and government agencies, so we can further support our customers and agents.

For more information regarding COVID-19 and what you can do to stay healthy and safe, visit the Centers for Disease Control at www.cdc.gov or your local health department's website.

Thank you for your continued support.

Best Regards,
ACCC Insurance Company